OVERVIEW

The Quality Systems Leader is responsible for planning, development, implementation and evaluation of the Quality Systems and Education & Development. This role includes the responsibilities of organizational policy, procedure, protocol application, training and administrative duties. The Quality Systems Leader is responsible for the development and the administration of organizational quality systems to ensure compliance with all pertinent regulatory, accreditation, and membership standards and all associated guidelines.

The Quality Systems Leader is responsible to create a vision that inspires staff to do their best work and promotes success and accountability for results, while honoring the organization’s commitment to STA Core Values and sensitivity to donors and their families.

EDUCATION & WORK EXPERIENCE NEEDED

- Bachelor’s degree is required, preferably in health care administration, public health, nursing, or business. Master’s degree preferred.
- A minimum of ten years’ experience in the management of Quality Systems to include reporting and analytics.
- Previous QA experience in an organ/tissue procurement organization, transplant center, or related industry regulatory agency is preferred.
- iTransplant, UNet/Donor Net system preferred.
- Ability to work in a 24/7 environment.
- Must demonstrate highly effective analytical, interpersonal, and time management skills.
- Excellent communication skills required. Must have the ability to communicate effectively with all levels of personnel and to represent the organization publicly.
- Ability to cope with high levels of stress and able to handle a heavy workload.
Southwest Transplant Alliance (STA) is a non-profit organization that serves as the bridge between those who make the decision to donate their organs and tissues and those who need a lifesaving transplant.

**Our Purpose and Core Values**

STA’s purpose is to save lives through organ and tissue donation and transplantation. We can accomplish our mission when all employees believe in our core values of being passionate, selfless team players.

Our caring and compassionate staff offer hope to those facing the devastating loss of a loved one. Our team works in hospitals to guide grieving families through the organ and tissue donation process and to provide the clinical services needed to recover, prepare and transport organs and tissues for those awaiting a lifesaving transplant. STA is also committed to educating the public about the need for donation and the importance of donor registration by supporting the Donate Life Texas registry.

**An Important Role Provided Across the State**

STA plays a vital role in the recovery of donated organs and tissues for transplant. We are part of a nationwide network of agencies responsible for the coordination of the recovery and allocation of organs and tissues within our federally designated service area.

STA is affiliated with 11 hospital transplant centers that perform organ transplants. We work with these partners, along with the staff of more than 280 hospitals in 96 counties in Texas.