

# CAREER PROFILES

## EDUCATION

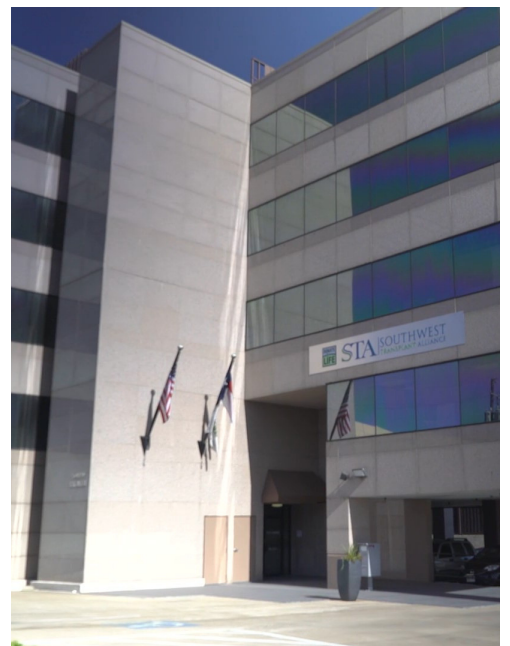
# HOSPITAL & FAMILY SERVICES EDUCATOR

## OVERVIEW

The Hospital and Family Services Educator is responsible for job specific training of staff of all aspects of hospital services and family support services. Develops systems that maintain and continually improve identified competencies for STA staff. Participates in the orientation for new staff; coordinates and/or provides on-going education activities from internal and external sources. Additionally, provides on-site education and training as required.

## EDUCATION & WORK EXPERIENCE NEEDED

- Bachelor degree in counseling, business, marketing, life sciences, communications or a related field is required
- Three years as an Hospital Services Coordinator or Family Care Coordinator
- In depth knowledge of the OPO industry and regulatory standards, hospitals and hospital systems or equivalent
- Previous Educator, supervisory or preceptor preferred
- Demonstrated experience leading, coaching, and developing staff.
- Must be able to think strategically, be detail oriented and able to meet deadlines.
- Must be able to design training programs to suit a variety of learners; present complex topics and concepts in ways that are understood.
- Excellent communication skills required. Must have the ability to communicate effectively with all levels of personnel and to represent the organization publicly.





Southwest Transplant Alliance (STA) is a non-profit organization that serves as the bridge between those who make the decision to donate their organs and tissues and those who need a lifesaving transplant.

## **Our Purpose and Core Values**

STA's purpose is to save lives through organ and tissue donation and transplantation. We can accomplish our mission when all employees believe in our core values of being passionate, selfless team players.

Our caring and compassionate staff offer hope to those facing the devastating loss of a loved one. Our team works in hospitals to guide grieving families through the organ and tissue donation process and to provide the clinical services needed to recover, prepare and transport organs and tissues for those awaiting a lifesaving transplant. STA is also committed to educating the public about the need for donation and the importance of donor registration by supporting the Donate Life Texas registry.

## **An Important Role Provided Across the State**

STA plays a vital role in the recovery of donated organs and tissues for transplant. We are part of a nationwide network of agencies responsible for the coordination of the recovery and allocation of organs and tissues within our federally designated service area.

STA is affiliated with 11 hospital transplant centers that perform organ transplants. We work with these partners, along with the staff of more than 280 hospitals in 96 counties in Texas.

## **CONNECT WITH US**

